

# USER MANUAL



Thank you for choosing Better Bathrooms.  
Please read this manual before installing your product  
and keep for future reference.

Better  
Bathrooms.com

## Hand Shower

- Hose and washer supplied separately



Please note: Image is for illustrative purposes only and may differ slightly to the actual product

- **Single-person assembly**
- **Tools required**
- **We always recommend using professional tradespeople to install your product**

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# Congratulations on your purchase

*And welcome to our growing gang of savvy shoppers*

We're on a mission to bring you extraordinary bathroom products, for less. From modern to traditional style ceramics, plus the gorgeous fixtures, fittings and furniture to match. So, you can fall in love with your space every single day.

As one of the UK's largest independent bathroom stores, we've received countless awards; including the National Business Awards UK, the Digital Entrepreneur Awards and being placed on The Sunday Times Fast Track 100.

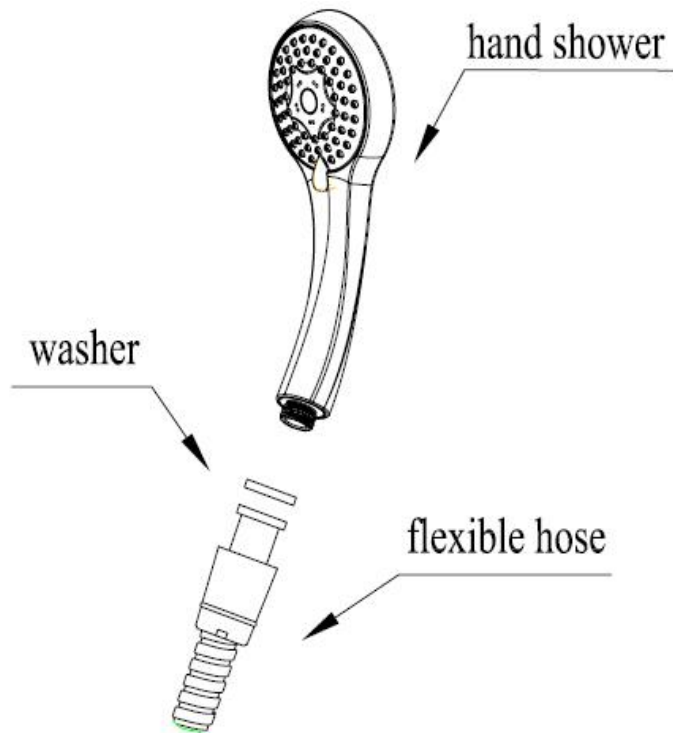
We hope your new product exceeds your highest expectations. However, if you experience any problems, please:

- call our friendly UK call centre on **0871 244 0935** (9am-7pm Monday to Friday, or 10am-4pm Saturday and Sunday), or
- send us a message via **customerservices@buyitdirect.co.uk**

## Important information

- Please read these instructions thoroughly and retain for future reference.
- Manufactured to BS EN1112 Shower outlets for sanitary tapware.

# Parts



Please note that Parts are for illustrative purposes only and may differ slightly to the actual product

1. Hand Shower only

## Installation

**Please note:** No tools are required

1. Place the washer (not supplied) into the cone end of the hose (not supplied) (please refer to parts diagram for location).
2. Connect the cone end of the hose (not supplied) to the hand shower and tighten by hand.

**Please note:** If you are using a wall bracket or slide rail bracket, locate the cone end of the hose into the opening on the bracket

3. Connect the opposite end of the hose to the mixer.

# Troubleshooting

## Poor flow from hand shower

1. This can be caused by poor water flow to the hand shower, check the flow to the hand shower.
2. There may be a blockage in the hand shower head, clean the shower handset.

## Maintenance

- Remove the hand shower and turn on the mixer (ensuring that the hose is pointing into the shower/bath). Check the flow of water, and if this is poor, it is not an issue with the hand shower, further investigation is required. Example: insufficient pressure in the system or blockage in the mixer or pipework.
- If your hand shower has rubber nozzles, rub these with your finger to remove any blockage then turn on the shower, but do not shower immediately, allow the hand shower to flush through for 10 seconds.
- If the hand shower does not have rubber nozzles and only has holes, brush the holes with a soft brush under warm running water to remove any blockage.
- Replace the hand shower if the issue is not a pressure issue, blockage in the mixer and the hand shower has been cleaned.

## Cleaning

To maintain the surface finish of your product, wipe clean after every use, using a clean damp cloth, a mild detergent mixture can be used. Do not use abrasive cleaning agents or materials on the product surface.

If any harsh chemicals come into contact with the surface of the product during bathroom cleaning, rinse off immediately, wipe clean and dry.

### ***For more information***

- visit [betterbathrooms.com](http://betterbathrooms.com)
- email [customerservices@buyitdirect.co.uk](mailto:customerservices@buyitdirect.co.uk)
- call 0871 244 0935
- write to Trident Business Park, Neptune Way, Huddersfield, HD2 1UA



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